

# BW TECHNOLOGIES

## GasAlertMicroClip Soft Tools

### Instruction Sheet

#### Introduction

The GasAlertMicroClip Soft Tools application is required to configure the GasAlertMicroClip detector (“the detector”).

#### Software/Hardware Installation

##### ⚠ Important

Complete the entire installation process for both the software (Soft Tools) and the hardware (IR Link) before removing the Soft Tools CD or operating the Soft Tools program.

Do not insert the USB cable into the computer until instructed in the following procedures.

1. Insert the Soft Tools CD into the computer. If Java Runtime is not installed on your computer the following pop-up displays.



Figure 1. Java Runtime Not Found Pop-up

If Java is currently installed, the Soft Tools Setup pop-up (Figure 2) displays. Allow 20-30 seconds for the pop-up to display. Proceed to step #3.

2. Click . Soft Tools will automatically install Java Runtime. When Java has installed, the Soft Tools Setup pop-up displays.

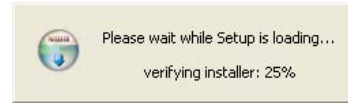


Figure 2. Setup Pop-up

3. The setup process requires approximately 30 seconds. When the setup is loaded, the following window displays.

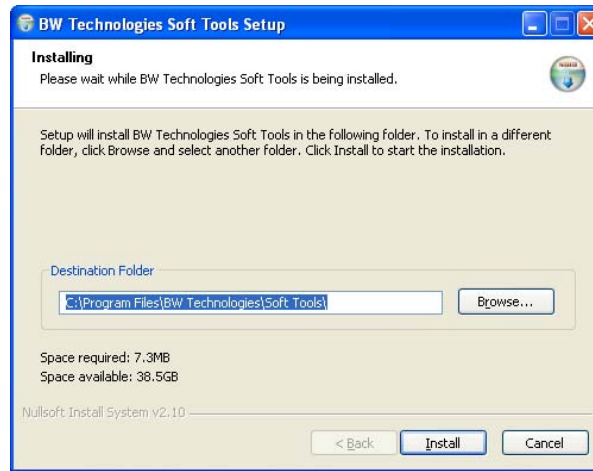


Figure 3. Software Installation Wizard Window

**If Setup Pop-up Does Not Display:** If the pop-up does not display, complete the following:

- From the desktop, double-click **My Computer**.
- Double-click the **CD Drive**. The setup will automatically begin. Proceed to step #3.

4. From the Software Install window, click  to proceed.

The install program automatically creates a folder on the C: drive for the software.

Or

Click  to select a different location to save the software and then click .

The installation requires approximately 20 seconds. When the software installation is complete, the following window displays.



Figure 4. Installation Complete Window

5. Click  to complete the installation.

The software installation is complete.

##### ⚠ Important

**Do not remove the Soft Tools CD from the computer.**

6. Connect the IR Link to the USB cable. If required, refer to Figure 10 and [Connecting the IR Link to the Detector](#).

7. Connect the USB cable to the USB port on the computer. The following window displays.



Figure 5. Found New Hardware Wizard Window

8. Click  Yes, this time only and then click . The following window displays.



Figure 6. USB Device Installation Window

9. Click  Install the software automatically (Recommended) and then click  at the bottom of the window. The following window displays.



Figure 7. USB Device Search Window

The wizard searches for the USB device. When the computer locates the USB device, the following window displays.



Figure 8. Hardware Installation Message Window

Note

The Soft Tools software is thoroughly tested by BW Technologies and will not harm your computer system.

10. Click . The following window displays.



Figure 9. USB Install Wizard Window

The installation requires approximately 5-10 seconds. The following window displays.



Figure 10. Completing the Found New Hardware Window

11. When the installation is complete, click . The installation of the software and hardware is complete. Proceed to [Getting Started](#).

## Connecting the IR Link to the Detector

To transfer data between Soft Tools and the detector, refer to Table 1, Figure 11, and complete the following procedures.

Table 1. Connecting the Detector to the IR Link

Item	Description
1	Detector
2	IR interface
3	IR Link
4	USB cable

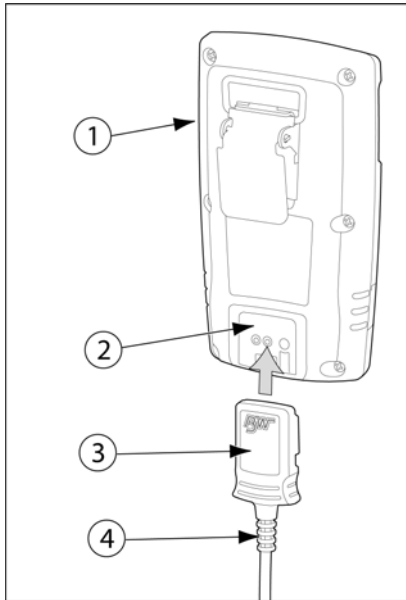


Figure 11. Connecting the Detector and IR Link

1. Activate the detector and wait for start-up to complete.
2. Connect the USB cable to the USB port on the computer.
3. Connect the USB cable to the IR Link (if required).
4. Insert the IR Link into the IR interface on the back of the detector.

To operate the GasAlertMicroClip Soft Tools program, refer to the following section, [Getting Started](#).

## Getting Started

The IR Link is compatible only with Windows XP and higher. Soft Tools is used to

- define all of the settings for the sensors,
- set the user options,
- save detector settings to a file that can be transferred to additional detectors,
- download datalogs and event logs,
- retrieve settings from a detector that can be used to configure additional detectors,
- initiate calibrations, and
- upgrade firmware.

## Using Soft Tools

Soft Tools consists of two tabs that are used to perform functions and define settings for the sensors and the detector.

[Sensors](#) (Figure 12)

[Device Operations](#) (Figure 13)

## Sensors

The **Sensors** tab is used to define settings for the sensors and the detector. The **Sensors** tab consists of the

- **Detector Identification** section,
- sensor fields (used to define settings for the sensors),
- **User Options** section (used to define settings for the detector), and
- **Language** section (used to set the desired language the detector displays).

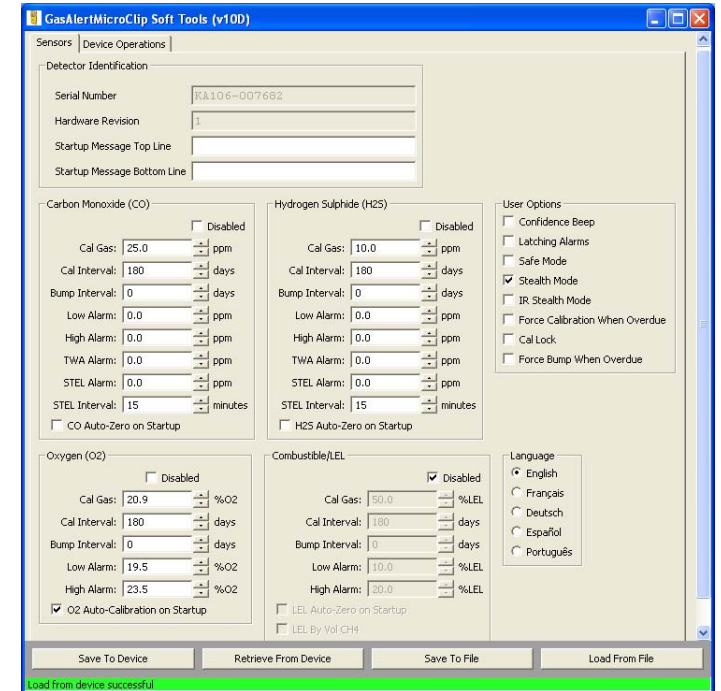


Figure 12. GasAlertMicroClip Soft Tools (Sensors Tab)

## Detector Identification

This section provides information about the

- **Serial Number (KA106-123456)**, and
- **Hardware Revision (1)** current firmware the detector is using.

This section also provides two fields that are used to enter text (e.g., distributor name with 1-800 number or employee name) that will display on the GasAlertMicroClip detector LCD during start-up.

- **Startup Message Top Line** (maximum 25 characters)
- **Startup Message Bottom Line** (maximum 25 characters)

## Sensor Fields

All settings for the sensors are set from the sensor fields. Individual fields are provided for each sensor.

- **Carbon Monoxide (CO)**
- **Oxygen (O<sub>2</sub>)**
- **Hydrogen Sulfide (H<sub>2</sub>S)**
- **Combustible/LEL**

**Disabled:** Click inside the checkbox to enable/disable the sensor.

Enabled

Disabled

### **Warning**

**Disabling an installed sensor configures the detector to a 1, 2, or 3-gas unit. Protection is no longer provided from the gas targeted by the disabled sensor(s). Disabling a sensor should be performed with extreme caution.**

If a sensor fails, disabling the sensor also deactivates the detector alarm. The sensor should be replaced and enabled as soon as possible. The detector will function normally with the remaining enabled sensors.

**Cal Gas:** The calibration gas option is used to increase/decrease the gas concentration level for calibration (it must match the value of the span gas that is used to calibrate the sensor). Press **▲** or **▼** to increase or decrease the concentration level for the selected sensor.

**Cal Interval:** Press **▲** or **▼** to define how often calibration must be performed (**0** to **365** days). Select zero (**0**) to disable the **Cal Interval** option.

*Note*

*BW recommends that the detector be calibrated once every 180 days (6 months).*

**Bump Interval:** Press **▲** or **▼** to define how often a bump check must be performed (**0** to **365** days). Select zero (**0**) to disable the **Bump Interval** option.

*Note*

*BW recommends that the detector be bump checked once every 24 hours prior to the work shift.*

**Low Alarm:** Press **▲** or **▼** to define the low alarm setpoint (**0** = disabled).

**High Alarm:** Press **▲** or **▼** to define the high alarm setpoint (**0** = disabled).

**TWA Alarm:** Press **▲** or **▼** to define the time-weighted average (TWA) alarm setpoint - for toxic sensors only (**0** = disabled).

**STEL Alarm:** Press **▲** or **▼** to define the ppm level for the short-term exposure limit (STEL) alarm setpoint - for toxic sensors only (**0** = disabled).

**STEL Interval:** The short-term exposure limit can be set from **5** to **15** minutes. Press **▲** or **▼** to select the STEL interval (for toxic sensors only).

**CO/H<sub>2</sub>S/LEL Auto-Zero on Startup:** Enabling this option ensures that the auto zero sequence automatically initiates during start-up when the detector is activated.

**O<sub>2</sub> Auto-Calibration on Startup:** Enabling this option ensures that the O<sub>2</sub> sensor is calibrated during start-up when the detector is activated.

**LEL By Vol CH<sub>4</sub>:** If this function is enabled, LEL is measured as % by volume methane.

## User Options

The **User Options** section is used to enable or disable options for the detector. Unless specified when ordered, the detector is shipped with all user options disabled.

Click inside the checkbox to toggle between enable/disable.

Enabled

Disabled

**Confidence Beep:** When enabled, this option provides continuous confirmation that the detector is operating correctly. When the confidence beep is enabled, the audible alarm beeps once every 10 seconds.

**Latching Alarms:** Enabling this option causes the low and high gas alarms (audible, visual, and vibrator) to persist until it is acknowledged by the user.

**Safe Mode:** When enabled, the safe mode option confirms that normal ambient conditions prevail and there are no gas hazards. When all gas levels are below the alarm setpoints, **Safe** displays continually on the detector LCD.

**Stealth Mode:** If enabled, stealth mode disables the backlight, the visual alarms, and the audible alarms. Only the vibrator activates during an alarm condition. When enabled, **☞** displays continually on the detector LCD.

**IR Stealth Mode:** If enabled, only the infra-red (IR) LEDs and the vibrator activate during an alarm condition. When enabled, **☞** displays continually on the detector LCD.

**Force Calibration When Overdue:** If enabled, this option forces calibration and prevents the detector from operating if a sensor is overdue upon start-up. To set a time period (**0** to **365** days), locate **Cal Interval** in the **Sensors** section.

**Cal Lock:** If this option is enabled, calibration can only be completed (auto zero is still permitted) by

- pressing **○ Calibration** on the MicroDock II Base Station, or
- pressing **Calibrate** on the **Device Operations** tab in Soft Tools.

BW recommends that the sensors be calibrated every 180 days (6 months).

**☐ Force Bump When Overdue:** If enabled, this option forces a bump check and prevents the detector from operating if it is overdue upon start-up. Enabling this option ensures that a bump check is performed regularly. To set a time period (**0 to 365 days**), locate **Bump Interval** in the **Sensors** section.

*Note*

*BW recommends that a bump check be performed every 24 hours prior to the work shift.*

### Languages

The **Language** option is used to display all detector LCD screens in a selected language. The available languages are as follows:

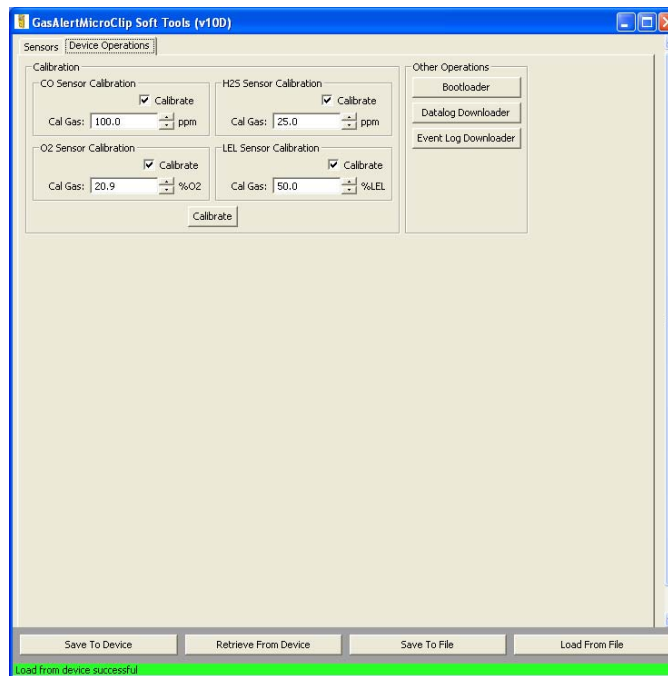
- **English**
- **Français** (French)
- **Deutsch** (German)
- **Español** (Spanish)
- **Prtuguês** (Portuguese)

The factory default language is **English**. Click the corresponding language button to enable the desired language.

### Device Operations

The **Device Operations** tab is used to perform the following functions:

- Calibrations
- Set ppm and % calibration gas levels
- Upload firmware upgrades
- Download datalogs and event logs



**Figure 13. GasAlertMicroClip Soft Tools (Device Operations Tab)**

### CO/O<sub>2</sub>/H<sub>2</sub>S/LEL Sensor Calibration

The **CO/O<sub>2</sub>/H<sub>2</sub>S/LEL** sensor calibration sections are used to select the gas ppm and % levels of the sensors being calibrated. To calibrate the sensor(s) from the **Device Operations** tab, complete the following:

1. Activate the detector. Connect the IR Link to the detector and the computer USB port.
2. Check the **Calibrate** checkbox for each sensor being calibrated.

*Example 1:* If calibrating using all four gases with a 4-gas cylinder, check all of the **Calibrate** checkboxes.

*Example 2:* If calibrating just CO, click only the **CO Calibrate** checkbox.

3. If required, use the  $\updownarrow$  buttons to increase/decrease the **Cal Gas ppm** or **%** level to match the gas cylinder level.
4. Click the **Calibrate** button to begin calibration. Refer to the *GasAlertMicroClip User Manual* for calibration procedures.

### Other Operations

This section provides function buttons that are used to

- upload firmware upgrades (**Bootloader**),
- download datalogs (**Datalog Downloader**), and
- download event logs ( **Event Log Downloader**).

**Bootloader Button:** This button is used to upload new firmware revisions. To obtain firmware revision files, contact [BW Technologies](http://www.bwtechnologies.com).

### **⚠ Warning**

**Uploading new firmware automatically clears all datalogs on the detector. Ensure that all datalogs are transferred to Soft Tools and then saved to file prior to performing the firmware update.**

To upload new firmware, complete the following:

1. Obtain the new firmware file and save it to the desired directory.
2. Activate the detector. Connect the IR Link to the detector and the computer USB port.
3. Click the **Bootloader** button. The GasAlertMicroClip Bootloader pop-up displays.



**Figure 14. Upload Firmware Update**

4. Click **Upload Firmware Update**. The Choose Firmware File to Upload window opens.
5. Select the required firmware file and click **Open**. The firmware begins uploading. The upload process requires approximately 30 seconds. When the upload is completed, **Firmware Update Successful** displays.

The detector then verifies the firmware and reprograms itself for approximately 10 seconds. The detector automatically resets to run the new firmware.

If an error message displays that the firmware upload was not successful, refer to [Troubleshooting](#).

**Datalog Downloader Button:** This button is used to transfer datalogs from the detector to a file/folder that can be opened/displayed in a software application such as,

- Fleet Manager (future option),
- Excel (default), and
- Access, Word, and Notepad (future options).

To download a datalog, complete the following:

1. Activate the detector. Connect the IR Link to the detector and the computer USB port.
2. Click the **Datalog Downloader** button. The datalog(s) automatically begin downloading. A browser opens.
3. **Excel:** Locate the file and double-click. The file automatically opens in the default application Excel.  
**Other Applications:** Open the file from the desired application.

**Event Log Downloader Button:** This button is used to transfer event logs from the detector to a software application such as,

- Fleet Manager (future option),
- Excel (default), and
- Access, Word, and Notepad (future options).

To download an event log, complete the following:

1. Activate the detector. Connect the IR Link to the detector and the computer USB port.
2. Click the **Event Log Downloader** button. The event log(s) automatically begin downloading. A browser opens.
3. **Excel:** Locate the file and double-click. The file automatically opens in the default application Excel.  
**Other Applications:** Open the file from the desired application.

### ***Transferring Settings***

There are several options available to communicate data between Soft Tools and the detector. Each option is accessed via the buttons located at the bottom of the window.

- **Save To Device**
- **Retrieve From Device**
- **Save To File**
- **Load From File**

**Successful:** The status bar at the bottom of the window changes to green and displays the function performed and that it was successful.

Example: **Save to Device Successful**

**Unsuccessful:** If the retrieval fails, the status bar at the bottom of the window changes to red and displays the function performed and that it was unsuccessful. Repeat steps #1-4 again. If still unsuccessful, contact [BW Technologies](#).

Example: **Save to Device Unsuccessful**

### ***Save to Device***

The **Save To Device** button is used to transfer the currently displayed settings on the **Sensors** tab to the detector.

1. Activate the detector. Connect the IR Link to the detector and the computer USB port.

2. From the **Sensors** tab, select settings, make modifications, or open a saved file of previously configured settings (click **Load from File** button to load saved settings).
3. When all of the settings are confirmed, click **Save to Device** to transfer the settings to the detector.

### ***Retrieve from Device***

The **Retrieve From Device** button is used to retrieve the current settings of a detector. From the **Sensors** tab, the displayed settings can then be

- viewed,
- modified,
- used to setup other detectors, and/or
- saved to file.

1. Activate the detector. Connect the IR Link to the computer and the detector.
2. Open Soft Tools.
3. Click **Retrieve from Device**. The current settings of the detector display on the **Sensors** tab.

### ***Save to File***

Settings can be saved to files that can be used to set up additional detectors and/or to maintain a record of detector settings.

1. From the **Sensors** tab, select the sensor settings and enable/disable the required user and language options.
2. Click **Save To File**. The browser opens.
3. Select the required file/folder and click **Save**.

### ***Load from File***

The **Load From File** button is used to access and display files of saved settings.

1. From Soft Tools, press **Load From File** to access the browser.

2. Select the required file. The settings automatically display on the **Sensors** tab.
3. If the loaded settings are being used to set up a detector, refer to [Save to Device](#).

## Troubleshooting

If a problem occurs, refer to the following troubleshooting solutions. If the problem persists or a solution is not provided, contact [BW Technologies](#).

- [Firmware Upload Fails](#)
- [Unable to Locate Drivers](#)
- [Error Uploading Data and Communication Errors](#)

### Firmware Upload Fails

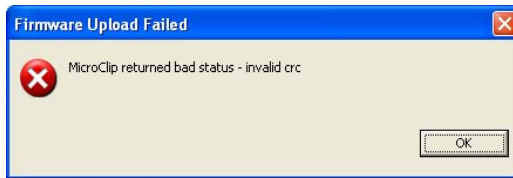


Figure 15. Firmware Upload Failed

If the Firmware Upload Failed pop-up displays, complete the following:

1. Click  to close the Firmware Upload Failed pop-up.
2. On the GasAlertMicroClip Bootloader pop-up, click **Upload Firmware Update** again.

### Unable to Locate Drivers

If the Unable to Locate Drivers pop-up displays, complete the following:

1. From your desktop, right-click **My Computer**.

2. From the drop-down menu, click **Properties**. The System Properties window displays.
3. Click the **Hardware** tab to display the hardware information.
4. Click . The Device Manager selection window displays.

A yellow **?** displays beside one of the following:

- For desktop computers: Universal Serial Bus controllers **?**
  - For laptop computers: USB Device **?**
5. Double-click **?**. The USB Device Properties window displays.
  6. From the Device Properties window, click . The Hardware Update Wizard window displays.
  7. Click  **Yes, this time only** and then click .
  8. The next wizard window displays.
  9. Insert the Soft Tools CD into the computer. Click  **Install the software automatically [Recommended]** and then click . The USB Device Search window displays.

When the driver software is located, a warning message displays.

#### Note

*The Soft Tools software is thoroughly tested by BW Technologies and will not harm your computer system.*

10. Click . The installation begins and requires approximately 30 seconds to complete.
11. When the installation is complete, click  to close the Hardware Update Wizard. The Hardware Wizard closes and the BW Technologies IR Link Adapter Properties window displays.
12. Verify the **Device Status** information.

**Successful Installation:** If **This device is working properly** displays, the driver software is successfully installed. Click  and exit the remaining windows and pop-ups.

**Unsuccessful Installation:** Click  for solutions. If the installation is still unsuccessful, contact [BW Technologies](#).

### Error Uploading Data and Communication Errors

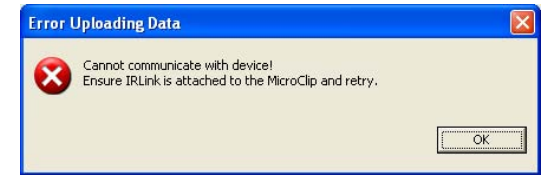


Figure 16. Error Uploading and Communication Pop-up

1. If the Error Uploading Data pop-up displays, verify that all connections are secure. Disconnect and reconnect if required. Click  to close the popup.
2. Click **Upload Firmware Update** again.

## Accessories

To order additional Connectivity Kits, contact [BW Technologies](#).

**Connectivity Kit** includes:

Part #: **GA-USB1-IR**

- USB cable
- IR Link Adapter
- GasAlertMicroClip Soft Tools Software CD-ROM
- GasAlertMicroClip Soft Tools Instruction Sheet

## Contacting BW Technologies

To contact BW Technologies call:

USA: 1-888-749-8878

Canada: 1-800-663-4164

Europe: +44 (0) 1295 700300

Other countries: +1-403-248-9226

Address correspondence to:

**BW Technologies LP**  
**2840 – 2<sup>nd</sup> Avenue S.E.**  
**Calgary, AB**  
**T2A 7X9**  
**CANADA**

Email us at: [info@bwt.net](mailto:info@bwt.net)

Visit BW Technologies' web site at: [www.gasmonitors.com](http://www.gasmonitors.com)

Canada	USA	Europe
BW Technologies LP	BW America	BW Europe
2840 - 2 Ave. SE	3279 West Pioneer Parkway	5 Canada Close
Calgary, AB	Arlington, TX	Banbury, Oxfordshire
Canada T2A 7X9	USA 76013	United Kingdom OX16 2RT

## Warranty

### LIMITED WARRANTY & LIMITATION OF LIABILITY

BW Technologies LP (BW) warrants this product to be free from defects in material and workmanship under normal use and service for a period of two years, beginning on the date of installation. This Warranty is valid only if the product is activated by the date on the package. This warranty extends only to the sale of new and unused products to the original buyer. BW's warranty obligation is limited, at BW's option, to refund of the purchase price, repair, or replacement of a defective product that is returned to a BW authorized service center within the warranty period. In no event shall BW's liability hereunder exceed the purchase price actually paid by the buyer for the Product.

This warranty does not include:

- fuses, disposable batteries or the routine replacement of parts due to the normal wear and tear of the product arising from use;
- any product which in BW's opinion, has been misused, altered, neglected or damaged by accident or abnormal conditions of operation, handling or use;
- any damage or defects attributable to repair of the product by any person other than an authorized dealer, or the installation of unapproved parts on the product; or

The obligations set forth in this warranty are conditional on:

- proper storage, installation, use, maintenance and compliance with the product manual instructions and any other applicable recommendations of BW;
- the buyer promptly notifying BW of any defect and, if required, promptly making the product available for correction. No goods shall be returned to BW until receipt by the buyer of shipping instructions from BW; and
- the right of BW to require that the buyer provide proof of purchase such as the original invoice, bill of sale or packing slip to establish that the product is within the warranty period.

**THE BUYER AGREES THAT THIS WARRANTY IS THE BUYER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. BW SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES, INCLUDING LOSS OF DATA, WHETHER ARISING FROM BREACH OF WARRANTY OR BASED ON CONTRACT, TORT OR RELIANCE OR ANY OTHER THEORY.**

Since some countries or states do not allow limitation of the term of an implied warranty, or exclusion or limitation of incidental or consequential damages, the limitations and exclusions of this warranty may not apply to every buyer. If any provision of this warranty is held invalid or unenforceable by a court of competent jurisdiction, such holding will not affect the validity or enforceability of any other provision.

